

Covid 19 Client Information – What to expect.

There are a number of changes that have been made to our day to day procedures to enable the clinic to open safely. Please familiarize yourself with the below procedures so that you know what to expect when you arrive for your appointment.

- You will be asked to complete a covid-19 screening questionnaire and consent form no more than 24 hours prior to each appointment to screen for symptoms of covid-19.
- Please arrive no more than 5 minutes ahead of your scheduled appointment time and where possible please attend your appointment alone. I will meet you at reception for your appointment.
- You will need to wear a face covering during your appointment.
- When you arrive you will be asked to use the hand sanitization gel provided.
- There will be a box provided for you in the treatment room to place your belongings in, but please bring as little as possible into the treatment room.
- Payment can be made in advance of your appointment via www.sportsmassagedumfries.com. Card payments can also be made following your appointment but please no cash payments for now.
- I will be wearing full PPE for the full duration of your appointment.

For more information on the government issued guidance for close contact services, please refer to the following link.

<https://www.gov.uk/guidance/working-safely-during-coronavirus-covid-19/close-contact-services>

If you have any questions or concerns please get in touch.